



# Terms and Conditions

Terms and Conditions for any booking made with with Max EQ: Mastering Emotionally Intelligent Events

## 1. Introduction

These terms and conditions govern the purchase and attendance of any and all events published, owned and operated by Max EQ Events. By purchasing a place at any and all events published, owned and operated by Max EQ Event, you agree to be bound by these terms and conditions.

## 2. Booking and Payment

- All purchases must be made through our official [website](http://www.maxeqevents.com): [www.maxeqevents.com](http://www.maxeqevents.com).
- Full payment is required at the time of purchase to secure your place.
- We accept payments via credit/debit card and other payment methods specified on our website.

## 3. Confirmation

- Upon successful booking and payment, you will receive a confirmation email with your ticket and details of the Event.
- Please bring a copy of your confirmation email (either printed or electronic) to the Event for registration purposes.

## 4. No Refund Policy

- All purchases are final. No refunds will be issued under any circumstances.
- If you are unable to attend, you may transfer your ticket to another individual with prior written consent from MaxEQ Events. Requests for ticket transfers must be submitted at least 3 days prior.

## 5. Event Changes and Cancellation

- MaxEQ Events reserves the right to make changes to the programme, speakers, or venue if necessary. Any changes will be communicated to attendees as soon as possible.
- In the unlikely event of cancellation by MaxEQ Events, attendees will be offered a full refund or the option to transfer their booking to a future event.



#### 6. Attendee Conduct

- Attendees are expected to conduct themselves in a professional and respectful manner throughout.
- MaxEQ Events reserves the right to refuse entry or remove any attendee who is deemed to be disruptive or behaving inappropriately.

#### 7. Liability

- MaxEQ Events will not be liable for any loss, injury, or damage to persons or property incurred during the Event, except where such liability cannot be excluded by law.
- Attendees are responsible for their own travel, accommodation, and personal insurance.

#### 8. Privacy and Data Protection

- By purchasing a ticket, you consent to MaxEQ Events collecting and processing your personal data for the purpose of managing your booking and attendance at the Event.
- Your personal data will be handled in accordance with our Privacy Policy, which can be found on our website.

#### 9. Intellectual Property

- All materials provided during the Event are the intellectual property of MaxEQ Events and its Co-Founders, individually and/or collectively, and/or the respective speakers. Attendees may not reproduce, distribute, or sell any materials without prior written consent.

#### 10. Governing Law

- These terms and conditions shall be governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising from these terms and conditions or the Event shall be subject to the exclusive jurisdiction of the courts of the United Kingdom.

By purchasing a ticket, you acknowledge that you have read, understood, and agree to these terms and conditions.

For any questions or further information, please contact us at [laura@maxeqevents.com](mailto:laura@maxeqevents.com) and [sandra@maxeqevents.com](mailto:sandra@maxeqevents.com).

#### **MaxEQ Events Contact Information**

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